



Located in the Biopark of Gosselies, **Epics Therapeutics SA** is an exciting young drug discovery and development company that invents and develops small molecule drugs targeting RNA epigenetic mechanisms involved in cancer development.

To support its IT Team, **Epics Therapeutics SA** is looking for:

An **IT helpdesk/system administrator** who will be in charge of:

- Responding to client support queries.
- Providing support in person, over the phone, or via remote access.
- Diagnosing issues with computer operating systems, software, peripherals and hardware.
- Running software diagnostic tools and physically inspecting hardware systems.
- Finding and implementing solutions.
- Installing and upgrading hardware and software systems.
- Following up with clients.

The ideal candidate will have:

- A bachelor's degree in computer science or information technology.
- 5 years of experience in a similar function in a corporate IT environment.
- A real interest in computer science and information technology.
- A very good knowledge of Microsoft computer software systems, including operating systems and office applications.
- A good knowledge of computer hardware architecture.
- A good knowledge of computer network and VOIP telephony.
- A good knowledge of relational databases and SQL.
- Excellent analytical and diagnostic skills.
- Good communication skills.
- Good organizational skills and rigor.
- Good knowledge of French and English, written and spoken.

Please send your application at jobs@epicstx.com